



William Bornstein, MD, PhD

Dr. Bornstein is Professor of Medicine (Endocrinology, Metabolism, and Lipids) and has the distinction of Master Clinician in the Emory University School of Medicine Department of Medicine. He also serves as the Chief Medical Officer and Chief Quality & Patient Safety Officer for Emory Healthcare. In these latter roles, Dr. Bornstein has led the development of a quality and safety program that has been nationally recognized for breakthrough improvements. In 2006, he led a major expansion of the Emory Healthcare quality program with the formation of a new Emory Healthcare Office of Quality. The Office of Risk and Insurance Services merged with the Office of Quality in 2009, to form the Emory Healthcare Office of Quality and Risk, which Dr. Bornstein directs.

Dr. Bornstein has been a champion of system approaches to improving quality, including the development of new care models and the leveraging of information technology to this end. A major current focus is enterprise-wide care transformation built on a platform of a "Lean" enterprise operating system. This work has been initiated under the auspices of the James C. Kennedy Initiative funded by a generous gift from the James M. Cox Foundation.

Dr. Bornstein is a Board-certified internist and endocrinologist and continues to care for patients in the Emory Clinic. He received his undergraduate degree in mathematics from Dartmouth College and his M.D. and Ph.D. (Cell & Molecular Biology) from the Medical College of Georgia. He did his internal medicine training at Duke, where he served as assistant chief resident, and his fellowship in endocrinology and metabolism at the Massachusetts General Hospital (MGH) and Harvard Medical School. After completing his fellowship, Dr. Bornstein stayed on at the MGH working on the molecular biology of calcium regulation in the laboratory of Dr. Henry Kronenberg, before moving to Atlanta in 1986.

Dr. Bornstein is a recognized national leader in quality, safety, and the use of information technology in improving healthcare delivery. He has served on a number of national committees and advisory bodies in these areas including the Clinical Evaluative Sciences Council Steering Committee and the Risk Adjustment Task Force of the University HealthSystem Consortium (UHC), the Professional and Technical Advisory Committee for the hospital accreditation process of The Joint Commission, the Standards and Survey Procedures Committee of the Joint Commission, and the steering committee of the Integrating Quality Initiative of the Association of American Medical Colleges (which he chaired from 2014-2016). Dr. Bornstein currently chairs the Vizient University HealthSystem Consortium Medical Leadership Network Steering Committee and serves on the AHRQ PSNet Technical Expert Panel. In 2012, he was appointed by Georgia Governor Nathan Deal to serve on the Governor's Special Advisory Commission on Mandated Health Insurance Benefits and in 2014 to serve on the Governor's Ebola Response Team. He also serves on the Board of Directors of the Grady Memorial Hospital Corporation and the CHRISTUS Health Board Quality and Patient Safety Committee.